

Business Process Reengineering (BPR) Training

COURSE CONTENT

GET IN TOUCH



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About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The Business Process Reengineering (BPR) Training by Multisoft Systems is designed to equip professionals with the knowledge and tools to radically redesign business processes for maximum efficiency, productivity, and competitiveness. This program focuses on helping participants understand the core principles of BPR, including process mapping, analysis, and redesign, while aligning them with strategic business objectives.

Module 1: Principles of Business Process Re-engineering

- ✓ Organise around outcomes, not tasks
- ✓ Identify processes and prioritise as per re-design urgency
- ✓ Integrate information processing into real work
- ✓ Treat geographically dispersed resources as centralised
- ✓ Link parallel activities instead of integrating only results
- ✓ Put the decision point where work performed; build control into processes
- ✓ Capture information once and at the source

Module 2: Three-Phased Approach to Business Process Re-engineering

- ✓ Planning
- ✓ Re-design
- ✓ Implementation

Module 3: Aspects of Re-engineering

- ✓ Fundamental
- ✓ Radical
- ✓ Dramatic
- ✓ Processes

Module 4: Elements of Business Process Re-engineering

- ✓ Process-related elements
- ✓ Technology-related elements
- ✓ Organisation-related elements

Module 5: Steps in Business Process Re-engineering

- ✓ Envision new processes

- ✓ Initiate change
- ✓ Process diagnosis
- ✓ Process re-design
- ✓ Reconstruction
- ✓ Process monitoring

Module 6: Business Process Re-engineering Tools and Techniques

- ✓ Purpose analysis
- ✓ Competitiveness comparison
- ✓ Process quality management
- ✓ Strategic capacity analysis
- ✓ Critical success factors versus performance drivers analysis
- ✓ Change management
- ✓ Brown paper flowcharting
- ✓ Process activity analysis
- ✓ Waste analysis
- ✓ Ownership analysis
- ✓ Benchmarking
- ✓ Resource domination analysis
- ✓ Product lifecycle analysis
- ✓ Pareto analysis
- ✓ Segmentation
- ✓ Input/Process/Output diagrams
- ✓ Control systems design
- ✓ Measures of performance design
- ✓ Culture development
- ✓ Postponement and mass customisation
- ✓ Risk analysis, SWOT and FMEA
- ✓ Simulation

Module 7: Success Factors of Business Process Re-engineering

- ✓ Business process re-engineering team composition
- ✓ Business needs analysis
- ✓ Adequate information technology infrastructure
- ✓ Effective change management
- ✓ Ongoing continuous improvement

Module 8: Benefits of Business Process Re-engineering

- ✓ Radical changes in performance
- ✓ Competitiveness in operations
- ✓ Unconventional thought approaches
- ✓ Noticeable pace and quality of response to customer needs
- ✓ Structure focusing on customer
- ✓ Increased market share and profitability
- ✓ Improved cycle times, cost ratios and quality

Module 9: Risks of Business Process Re-engineering

- ✓ Resistance to change
- ✓ Drawbacks to business process re-engineering
- ✓ Higher demands for workers